

endlessladies.

Frequently Asked Questions

Last updated September 27, 2026

What is Endless Ladies?

Endless Ladies is a place to preserve the stories of women who matter to you. An Endless Lady page brings together her biography, photographs, written memories, and the perspectives of people who know her. It is designed first for living women, so families can listen, remember, and contribute while her story is still unfolding.

Is this a memorial or genealogy site?

No. You can celebrate a woman at any stage of life. The current service creates a personal storytelling page; it does not build a family tree.

How do I begin?

Create a free account, create an Endless Lady page, add a photograph, and answer a storytelling prompt or write your own memory. New pages begin private. You can edit and add to her page over time.

Who can create an account?

This site is intended for adults age 18 and older. You must be at least 18 to create an account.

What does the free plan include?

Start Her Story is free forever and does not require a payment card. It includes one Endless Lady page, a basic biography, up to 10 written stories, up to 25 optimized photographs, starter prompts, a timeline and gallery, private or link sharing, and one additional contributor. Current limits and plan details are displayed on the Pricing page; if they change, that page and your account will show the applicable offer.

What does Endless Plus cover?

Endless Plus covers one primary Endless Lady page, with a more generous story allowance, up to 500 optimized photographs under current plan settings, more family contributors, the full available prompt library, the public-page option, and a complete ZIP archive download. The Pricing page and checkout show the current features and price before you pay. Plus does not include unlimited profiles, raw media storage, video, or AI use.

Can I try the service before paying, and what if I need a refund?

Start Her Story is free forever, not a time-limited trial, so you can make a meaningful page before choosing Plus. Paid subscription payments are generally nonrefundable. If you notice duplicate or unauthorized billing, or there is an unusual circumstance, email support@endlessladies.com and we will review it individually. We also honor any refund rights required by law.

Can I create more than one Endless Lady?

The current free and Plus plans each cover one owned primary page. Invited contributors can also participate on another person's page without using their own page allowance.

Who can see her page?

Every new page starts private. Private pages are available to the owner and invited contributors. With share-by-link, anyone who obtains the link can view the shared page and can forward the link. Plus owners can choose a public page, which may be found by visitors and search engines. Published stories and photos appear on shared or public pages; drafts are visible to page members, not casual visitors.

Can I change her privacy setting?

The owner can change the visibility setting in the page's edit area while editing is available. Changing a setting stops future access through the former setting where the service can control it, but it cannot retrieve copies, screenshots, or links already shared by other people. Contact support if an archived page needs a privacy change and the control is unavailable.

Can I invite family to help?

Yes. The free plan includes one additional contributor; Plus allows more contributors subject to its fair-use limits. The owner creates an invitation link for a specified email address. The invitee signs in with that email and accepts the invitation. Invited contributors do not need to buy Plus to contribute. Please send the invitation link only to the intended person.

Who owns stories and photographs?

Contributors retain the rights they have in their own original contributions. The page owner controls the page and its visibility, and may delete the page, which removes its contributions from the service. A contributor should keep an independent copy of anything they wish to retain. Each uploader must have permission to use and share every photograph and other item they add, including permission from the photographer or copyright owner and appropriate consent from people depicted.

May I add a photograph found online or on social media?

Only if you have the necessary rights and permissions. Finding an image online, being tagged in it, or possessing a copy does not by itself give you the right to upload and share it. Obtain the copyright owner's permission and consider the privacy of living people shown in it. If a child appears, obtain permission from a parent or legal guardian before sharing.

What if someone is featured without permission?

Contact support@endlessladies.com with the page link and a description of the concern. We may ask for information to verify your connection to the content and may restrict access while reviewing a report. We cannot remove copies other people made outside Endless Ladies.

Are photos stored at their original size?

The app accepts supported image types within its upload limit and creates optimized versions for display. The archive contains those saved optimized files, not necessarily the original camera files. Keep your originals and independent backups. The app does not offer unrestricted audio or video uploads.

Can I save drafts and edit later?

Yes. You can save a story as a draft and edit it while the page is in an editable plan. Published stories appear on shared or public pages; drafts remain available to page members. Archive Mode pauses new creation and editing but preserves reading and owner downloads.

What happens when I cancel Plus?

Canceling stops future renewals according to your billing settings. Paid access generally continues until the current paid period ends. After paid access ends, Archive Mode lets you log in, read saved stories, see photographs, access existing share links, and download the complete ZIP archive as the owner. New stories, photos, contributors, and paid creation tools pause. You can reactivate Plus to continue building. Your content is not deleted merely because you cancel.

How do I download or delete my content?

Endless Plus and Archive Mode owners can download the complete ZIP archive from her page, including saved story text, a data file, and optimized photographs. Free-plan owners can contact support@endlessladies.com about obtaining their data. The owner can delete a page from its edit area. Account Settings provides account deletion; it cancels an active subscription and deletes pages you own. Contributions you made to someone else's page may remain there. Keep independent copies of anything you want to retain before deleting.

What if Endless Ladies closes?

We never plan to close! But if it ever does happen, our Terms commit to at least 90 calendar days' advance notice by account email and on the site before a planned permanent shutdown, with an export opportunity for all page owners during that period. Events beyond our reasonable control may affect that period. We recommend keeping your own copies throughout your use of the service rather than waiting for a shutdown notice.

Where do I get help?

Email support@endlessladies.com for product, billing, privacy, or copyright concerns. Do not email passwords, payment card numbers, or irreplaceable original files. For billing changes, use Plan and Billing after signing in when available.